

Patient Care Manager - Alongside Midwifery Unit (AMU) and Diabetes Programs

Please Note: If you are a current Oak Valley Health employee, apply to this job via the internal Workday application.

To apply for this job please visit <https://vizi.vizirecruiter.com/OAK-VALLEY-HEALTH-4542/311703/index.html>

Land acknowledgement:

Oak Valley Health honours the traditional territory of the closest Indigenous communities, the Chippewas (chi-puh-waas) of Georgina Island and the Mississaugas of Scugog Island. The Haudenosaunee (Ho-de-no-shau-nee) and Anishinaabe (Ah-nish-in-ah-beh) have lived, worked and existed on this land from time immemorial. This land is covered by Treaty 13 signed with the Mississaugas of the Credit, and the Williams Treaty signed with many Mississauga and Chippewa bands.

Who you are:

- You encompass Oak Valley Health's core values and live the words of respect, trust, commitment, compassion and courage.
- You are a patient and/or client centered individual who performs at an exemplary standard.
- You are a team player with excellent communication, critical thinking and prioritization skills.

Position overview:

We are seeking a dynamic, visionary, and inclusive leader to oversee the day-to-day operations of Canada's first Alongside Midwifery Unit (AMU) and lead a multidisciplinary team, including hospitalist midwives. You will focus on practice enhancement, quality and safety, and financial and human resource management. As a role model, coach, and mentor, you will foster a positive organizational culture aligned with the program's vision, mission, and goals.

In collaboration with medical professionals and practice representatives, you will also manage the Adult and Pediatric Diabetes programs, ensuring operational efficiency. You will be responsible for implementing policies, maintaining compliance with legislative and professional standards, managing budgets, and leading quality improvement and change

initiatives. Additionally, you will develop human resource plans to meet current and future program needs.

As the AMU and Diabetes Manager, you will work closely with the Director of AMU and Childbirth & Children's Services, the Lead Midwife, Chiefs of Pediatrics, Obstetrics and Medicine, and other program managers and inter-professional teams, including nurses, physicians, midwives, allied health and professional practice leaders.

Work schedule:

Monday-Friday

Administrator on Call weeks 2-3/year.

Please note schedules may change due to operational needs.

Compensation:

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Range: \$57.05 - \$71.35

Responsibilities

- Oversee operations of the AMU and Diabetes programs.
- Manage budgets and financial performance.
- Ensure quality care standards and compliance with regulations.
- Mentor and support staff development and team effectiveness.
- Lead change and quality improvement initiatives.
- Collaborate with inter-professional teams and other program leaders.

Requirements

- Minimum 3 years of recent management experience in an acute healthcare setting.
- At least 5 years as a clinical preceptor to midwifery students.
- Proven experience leading inter-professional teams.
- Research experience as a principal or co-investigator (preferred).
- Demonstrated ability to mentor and coach junior midwives and learners.
- Strong leadership, critical thinking, and problem-solving skills.
- Proficiency in EMR systems, Microsoft Office, and other digital tools.
- Familiarity with hospital standards, policies, and procedures.
- Commitment to client- and family-centered care.
- Excellent communication, collaboration, and organizational skills.
- Experience leading organizational change and team development.

- Strong human resource, financial, and information management skills.
- Consistent attendance and performance records.
- Own transportation and ability to travel between sites.
- Commitment to workplace safety and compliance with health and safety regulations.

Who we are:

Oak Valley Health is one of Ontario's leading community healthcare organizations. Across our two sites (Markham and Uxbridge) and Reactivation Care Centre (RCC), we provide high quality, patient-centred care to more than 468,000 patients each year. We offer diagnostic and emergency services and deliver clinical programs in acute care medicine and surgery, addictions and mental health, and childbirth and children's services. We are also proud to be part of the Eastern York Region North Durham Ontario Health Team (OHT).

Our 542 physicians, 35 midwives, over 3,000 staff and 1,000 volunteers serve patients and families with an honoured to care mindset and are focused on delivering an extraordinary patient experience to the residents of Markham, Whitchurch-Stouffville, Uxbridge and beyond. We are dedicated to providing access to the right care, at the right time, in the right place by the right people and at the right cost. Are you ready to join us?

COVID Statement

As a result of the COVID-19 pandemic and the need to strengthen and promote health protection to patients, staff and members of the public attending in the hospital, prior to the first day of employment with the Hospital, all successful candidates are required to provide proof of COVID-19 vaccination (full vaccination is required). In order to provide you with fair & equitable accommodation, you must submit supporting medical exemption documentation or an affidavit detailing why your religion prohibits you from receiving the COVID-19 vaccine.

Oak Valley Health diversity statement

Oak Valley Health takes pride in serving some of Canada's most diverse communities. We are committed to fostering an environment of equity and inclusivity where every person can work and receive care safely, openly and honestly. All qualified applicants will receive consideration and we encourage applications from Indigenous peoples, members of sexual minority groups, members of racialized groups, persons with disabilities, and all others who may contribute to the further diversification of Oak Valley Health. Furthermore, Oak Valley Health is committed to meeting the needs of all individuals in accordance with the

Accessibility for Ontarians with Disabilities Act (AODA) and the Ontario Human Rights Code. Should you require accommodations during the recruitment and selection process, please contact Human Resources.

We are honoured to be recognized as one of [Forbes Canada's Best Employers for Diversity 2023](#). We ranked within the top 150 organizations across the country. [Learn more about our commitment to EDI](#).